

A powerful tool for many enterprise

SmartSAMS makes it fast, easy and efficient for enterprises of many types to manage their operations and resources.



Serviced Apartments

Manage short-term and long-term customers. Report for apartments, inventory.



Hotels

Reservations, bookings, add-on services. Report for customers, rooms, profit.



Resorts

Rooms, floors status, customer services. Report for billing, pricing.



Office Blocks

Rental, partition, contracts, plans. Report for purchase, turnover.

"SmartSAMS does increase more than 45% our management efficiency".

Mr. Kazuaki Mizobuchi
General Director
Saigon Sky Garden
Ho Chi Minh City, Vietnam

VN@S

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Smart SAMS v2.01

SERVICED APARTMENT MANAGEMENT SYSTEM



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Make your management more efficient

A ton of managing tasks resides throughout your enterprise - management of apartments, short-term and long-term customers, purchasing and inventory, billing and services. A small confusion may cause big delays and heavy losses.

SmartSAMS eliminates all those possibilities. With many useful and easy-to-use functions, your information is instantly processed and securely transferred to the right departments / recipients. Not only encircling your enterprise, SmartSAMS goes to every corner of it, cuts off all unnecessary expenses and takes your management efficiency to the highest level.

Hand you the full control of everything

SmartSAMS generates reports for every activity daily, monthly, quarterly and annually. Within a second, SmartSAMS immediately informs concerned staff about recent events and helps you to keep track of these actions. From a network-already computer, you can control everything from the booking of a customer or the purchase of an appliance to the status of a very specific room on any floor.

See all / Know all / Control all / Just a few simple mouse clicks away !

Smart SAMS Functions

SmartSAMS has seven main functions, includes Master Setup which initializes working environment, Customer Management, Apartment Management, Billing & Customer Services, Purchase & Inventory Management, Info Center & Report plus an Administration Module for controlling the system. Below is a few details of each function. For more information, please contact us.

Master Setup

Initialize working environment

- List of apartments
- List of rooms in an apartment
- List of apartment type and typical appliances
- Other information: country, province, city

Customer Management

Manage contracts & customer information

- Customer & guest management
- Long-term contracts, short-term contracts
- Check-in, check-out control
- Tenement management
- Customer's opinions

Apartment Management

Manage apartment status, maintaining plans

- Manage & update maintaining / fixing plans
- Manage & update sanitation status / plans
- Manage apartment appliances
- Update status of non-long-term apartment
- Reports for the above plans, status

Billing & Customer Services

Manage pricing, billing & add-on services

- Customer services, sale points
- Pricing & standard prices
- Tracking, managing billing process
- Debit note, official receipts

Purchase & Inventory Management

Manage storage houses, materials list

- Storage houses, list of storage items, item codes
- Supplier & purchase order
- Storing receipts, return receipts. etc.
- General reports, in stock items, token, etc.

Info Center & Report

Reports for customer, apartment & general report

- Customer lists, contracts & residing history
- Search customer by certain criteria
- Room occupancy, room status
- Apartment residing history
- General reports on turnover, customer billing

Administration Module

Administer groups & users, right & privilege

- User groups, system users
- Rights & privileges for groups, users
- Tracking groups, system users
- Back up / restore data